

PHAEDON HAIN

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301.919.1256
PHK.DESIGN



EXPERIENCE

Yorktel

Multimedia Specialist
July 2012 - May 2016

- Contractor to the Social Security Administration
- Collaborated with federal developers to create new dynamic intranet websites that promoted increased automation and efficiency
- Met with stakeholders to analyze business needs and created user requirement documents
- Conducted user interviews and tests in order to create user requirements documents
- Designed intranet web application interfaces
- Developed static HTML/CSS pages on intranet servers and in SharePoint
- Created instructional IT guides for the field offices
- Created executive presentations
- Provided input on best design practices and 508 compliance throughout product lifecycles

The Signman, Inc.

Graphic Designer
May 2010 - July 2012

- Maintained the shop's high standard throughout the production workflow
- Met with clients to discuss business needs and proposed design comps
- Completed the full rebranding of the Unilever Baltimore Spreads Manufacturing Plant to bring the plant into Unilever brand and design standards
- Designed and built many pub signs for continually successful bars, such as The Stalking Horse, Delia Foley's, and The Ropewalk Tavern

EDUCATION

User Experience Design

General Assembly
July 2016

Bachelor of Arts, Visual Design

University of MD, Baltimore County
Sociology Minor
May 2010

Officer Candidate School

United States Marine Corps
August 2009

SKILLS

- Prototyping
- Wireframing
- User Centered Design
- Information Architecture
- Sketch
- Invisionapp
- Illustrator
- Photoshop
- Indesign
- Dreamweaver
- SharePoint Designer
- HTML / CSS
- Web Design
- Multimedia Design
- Print Design
- Marketing
- Branding
- Word
- PowerPoint
- Visio
- Mac OS
- Windows OS